



**FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

**SIGN UP FOR
A YMCA ACCOUNT
AND LINK ACCESS
YMCA OF THE USA**



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Sign Up for a New YMCA Account

Your YMCA Account is the first step in gaining access to applications provided by YMCA of the USA (Y-USA) including the Brand Resource Center, Learning and Career Development Center, Link, and Manage Our Y Profile and the among others. Anyone can create a YMCA Account using any email address.

1. Go to the Sign In To My YMCA Account page via <https://services.ymca.net> and click the **Sign up now button**. The Register A New YMCA Account page opens.

SIGN IN TO MY YMCA ACCOUNT

Email Address
Email Address

Password
Forgot your password?
Password

Sign in

DON'T HAVE AN ACCOUNT?

Sign up now

Have guest access to Link? [Click here](#)

For assistance, [email](#) or call 800-872-9622.
[Forgot your email?](#)

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2. Enter the email address you will use to log in, and then click the **Send Verification Code**.

REGISTER A NEW YMCA ACCOUNT

Email Address
Email Address

Send verification code

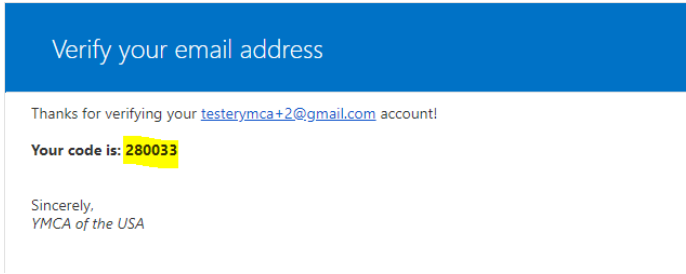
New Password
New Password

Confirm New Password
Confirm New Password

Create **Cancel**

For assistance, [email](#) or call 800-872-9622.
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3. You will be sent a verification code to your email inbox.



4. Enter the code in the Verification code field and click the Verify Code button.

Note: The verification code is only good for 5 minutes. If you wait longer than 5 minutes to enter the code, a new code must be requested using the Send New Code button.

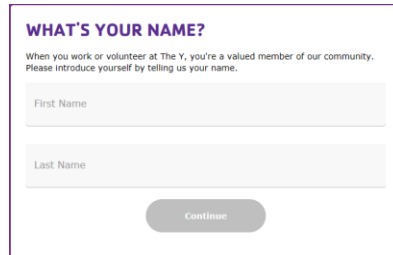
A screenshot of the "REGISTER A NEW YMCA ACCOUNT" form. The form fields are: "Email Address" (testerymca+2@gmail.com), "Verification code" (280033), "New Password", and "Confirm New Password". There are buttons for "Verify code", "Send new code", "Create", and "Cancel". At the bottom, there is a note: "For assistance, email or call 800-872-9622. ©2019 YMCA of the USA, all rights reserved. Privacy Policy".

5. After the code is accepted, enter a password and click **Create**. The password must be 8-16 characters, containing 3 out of 4 of the following:

- Lowercase characters
- Uppercase characters
- Digits: 0 - 9
- Symbols: @ # \$ % ^ & * - _ + = [] { } | \ : , ? / ` ~ " () ;

A screenshot of the "REGISTER A NEW YMCA ACCOUNT" form. The form fields are: "Email Address" (testerymca+2@gmail.com), "New Password" (masked with dots), and "Confirm New Password" (masked with dots). There is a "Change e-mail" button above the password fields and "Create" and "Cancel" buttons at the bottom. At the bottom, there is a note: "For assistance, email or call 800-872-9622. ©2019 YMCA of the USA, all rights reserved. Privacy Policy".

6. The What's Your Name? page opens. Enter your first and last name, then click the **Continue**.



WHAT'S YOUR NAME?

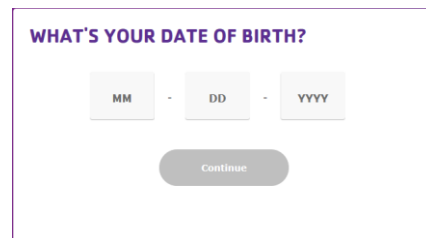
When you work or volunteer at The Y, you're a valued member of our community. Please introduce yourself by telling us your name.

First Name

Last Name

Continue

7. The What's Your Date of Birth? page opens. Enter you Date of Birth, then click the **Continue**.

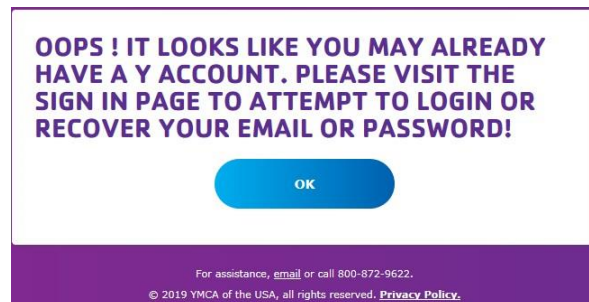


WHAT'S YOUR DATE OF BIRTH?

MM - DD - YYYY

Continue

Note: If First Name, Last Name and Date of Birth entered matches with an already existing account the following screen appears. Click OK to return to Sign in to My YMCA Account page.

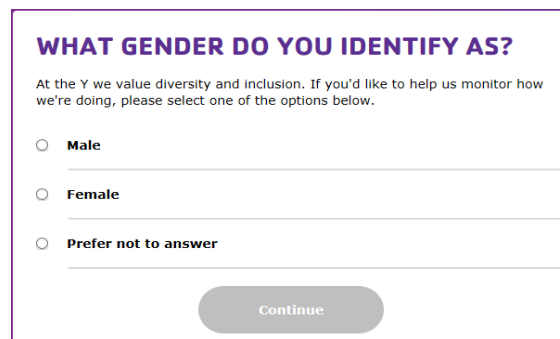


OOPS ! IT LOOKS LIKE YOU MAY ALREADY HAVE A Y ACCOUNT. PLEASE VISIT THE SIGN IN PAGE TO ATTEMPT TO LOGIN OR RECOVER YOUR EMAIL OR PASSWORD!

OK

For assistance, [email](#) or call 800-872-9622.
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8. What Gender Do you Identify As? page opens. Select your response, then click the **Continue**.



WHAT GENDER DO YOU IDENTIFY AS?

At the Y we value diversity and inclusion. If you'd like to help us monitor how we're doing, please select one of the options below.

Male

Female

Prefer not to answer

Continue



9. The What Ethnicity Do You Identify As? page opens. Select your response, then click the **Continue**.

WHAT ETHNICITY DO YOU IDENTIFY AS?

The Y is for all. If you'd like to help us ensure that our staff reflects the communities that we serve, please select one from the options below.

- White
- Black or African American
- Hispanic/Latino
- Asian
- American Indian or Alaska Native
- Two or more races/ethnicities
- Native Hawaiian or Other Pacific Islander
- Middle Eastern or Northern African
- Other
- Prefer Not to Answer

Continue

10. The What Is Your Connection to the Y? page opens. Select your response, then click the **Continue**.

WHAT IS YOUR CONNECTION TO THE Y?

- Staff
- YMCA Retiree
- Program Volunteer
- Policy Volunteer
- Student (Not Affiliated)

Continue

11. If Staff, YMCA Retiree, Program Volunteer or Policy Volunteer is chosen then the Which Y Facility Are You Affiliated with? page opens. If Student is chosen advance to step 17.

WHICH Y FACILITY ARE YOU AFFILIATED WITH?

Search by zip, or city and state

[Use my current location](#)

Select a location



12. Enter the **Zip or City and State** of the Y you are Affiliated with. Select your response from the answer that populates in the dropdown. YMCAs will be displayed. If your Y does not appear click on Load More.

WHICH Y FACILITY ARE YOU AFFILIATED WITH?

Search by zip, or city and state
Chicago, IL 60606, USA

[Use my current location](#)

YMCA of Metropolitan Chicago (0.9 miles)
1030 W Van Buren St., Chicago, IL

Rauner Family YMCA (3.8 miles)
2700 S. Western Ave, Chicago, IL

North Lawndale YMCA (3.9 miles)
3449 W Arthington St, Chicago, IL

Kelly Hall YMCA (4.4 miles)
824 N Hamlin Ave, Chicago, IL

[Load More](#)

Select a location

13. Click on the Y that you are affiliated with. A Google Map box will appear. Click the **Continue** button.

Kelly Hall YMCA (4.4 miles)
824 N Hamlin Ave, Chicago, IL

[Load More](#)

Continue

14. The Last Step! page opens. Review all your information. Click Edit next to any field that you need to change or click **Confirm**.

LAST STEP!

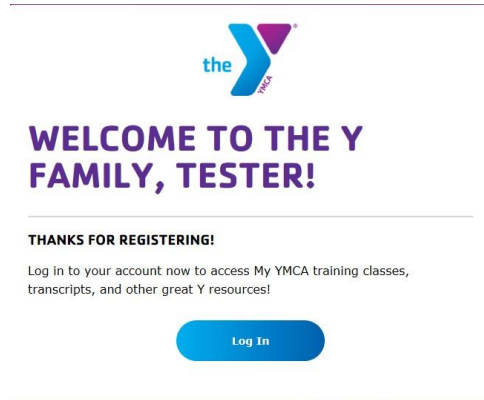
Take a look at the information below. If everything looks correct, click Confirm and you're done!

Email	Testerymca+12@gmail.com	
First name	Tester	EDIT
Last name	Tester	EDIT
Date of birth	02-02-1980	EDIT
Gender	Female	EDIT
Ethnicity	White	EDIT
Relationship	Staff	EDIT
Location	Kelly Hall YMCA	EDIT

Confirm



The confirmation dialog appears.





Request Link Access

1. Enter your email address and password, then click the **Sign In button**.

SIGN IN TO MY YMCA ACCOUNT

Email Address
Email Address

Password
Forgot your password?
Password

Sign in

DON'T HAVE AN ACCOUNT?

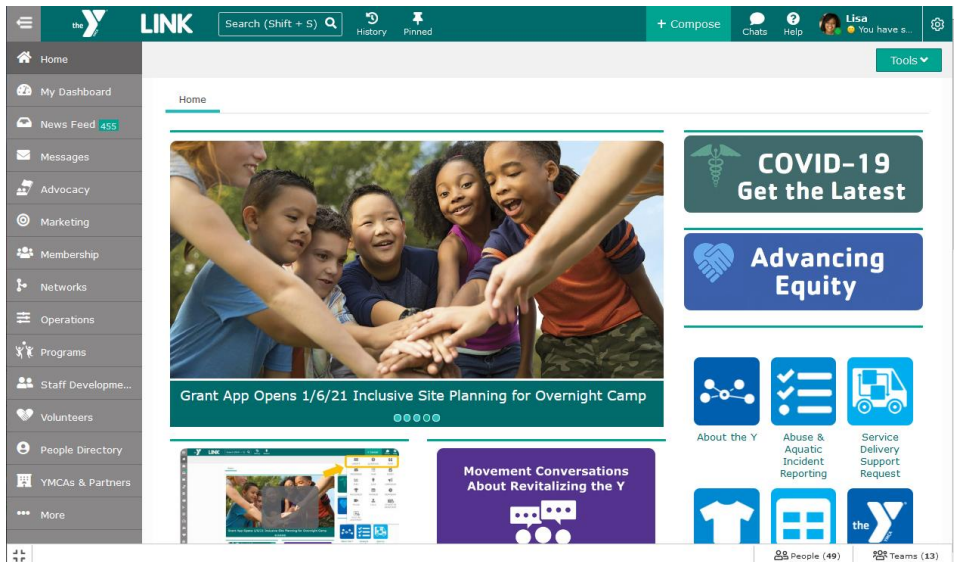
Sign up now

[Have guest access to Link? Click here](#)

For assistance, [email](#) or call 800-872-9622.
[Forgot your email?](#)

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If your account is affiliated with a Y and you've been approved for Link access, the Link home page will open.





- If you are not approved, you will see the Welcome page. Click the **Request access to Link**.

- On the Request Access to Link page., confirm your YMCA and select your role. Add an optional note, e.g., "I am a new hire reporting to <name>." Click **Request access**.

4. Read the User Access Request Disclaimer and click **I agree and want access**.

USER ACCESS REQUEST DISCLAIMER

Thank you for your interest in becoming part of the Link community. Link is a site designed for private use by YMCA staff, volunteers and retirees to help advance our cause of strengthening community. Please read these important rules of the road for users of Link and indicate your agreement by checking the box. If you have questions, email link@ymca.net.

By using Link, I agree to the following:


- I am committed to the values of the Y
- I understand that Link is intended to be used by and for YMCAs to strengthen and enhance the YMCA Movement, not to promote any private or for-profit enterprise;
- I will not use Link (including the disclosure, copying, and/or distributing of information, photographs, and videos) for my commercial benefit nor for the commercial benefit of any third party;
- I understand that my access to Link is strictly bound by the terms of this disclaimer; and
- I understand and agree my access may be revoked at any time at the sole discretion of YMCA of the USA.

[I agree and want access](#) [Cancel request](#)

On the Welcome page, your request will show as pending. The Link Administrator at your YMCA is responsible for reviewing and approving your request.

WELCOME TO YOUR YMCA ACCOUNT

LINK: GET CONNECTED TO YOUR PEERS

 **Your access request to Link is pending.**
Please check back later.

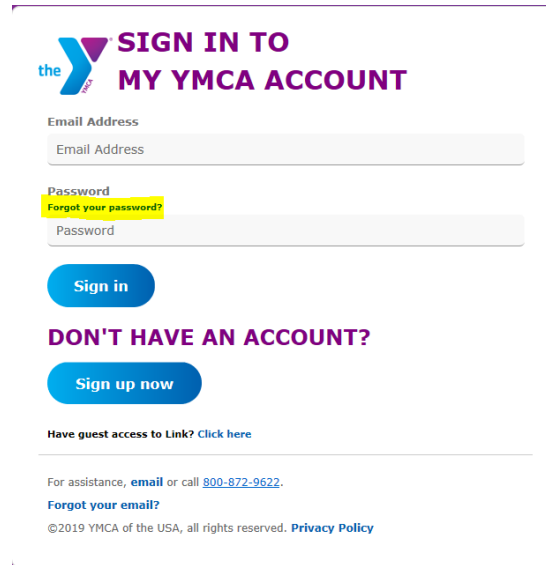
YOUR Y AFFILIATION

YMCA OF THE USA
101 N Wacker Dr

[Change Your YMCA](#)

Forgot Your Password

1. Go to the Sign In To My YMCA Account page via <https://services.yymca.net>. Click the **Forgot your password?** link.



SIGN IN TO MY YMCA ACCOUNT

Email Address
Email Address

Password
Forgot your password?
Password

Sign in

DON'T HAVE AN ACCOUNT?

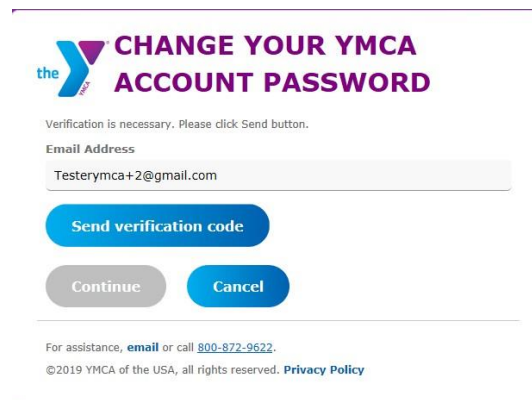
Sign up now

Have guest access to Link? [Click here](#)

For assistance, [email](#) or call 800-872-9622.
[Forgot your email?](#)

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2. Change your YMCA Account Password page opens. Enter the email address associated with your account and click the **Send Verification Code** button.



CHANGE YOUR YMCA ACCOUNT PASSWORD

Verification is necessary. Please click: Send button.

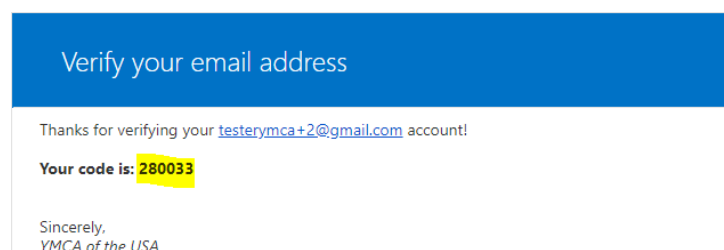
Email Address
Testerymca+2@gmail.com

Send verification code

Continue **Cancel**

For assistance, [email](#) or call 800-872-9622.
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3. You will be sent a verification code to your email inbox.



Verify your email address

Thanks for verifying your [testerymca+2@gmail.com](#) account!

Your code is: 280033

Sincerely,
YMCA of the USA



4. Enter the code in the Verification code field and click the Verify Code button.
Note: The verification code is only good for 5 minutes. If you wait longer than 5 minutes to enter the code, a new code must be requested using the Send New Code button.

REGISTER A NEW YMCA ACCOUNT

Email Address
testerymca+2@gmail.com

Verification code
280033

Verify code

Send new code

New Password
New Password

Confirm New Password
Confirm New Password

Create **Cancel**

For assistance, [email](#) or call 800-872-9622.
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5. The Change Your YMCA Account Password page opens. Click **Continue** to change password. Ignore the Change e-mail button.

CHANGE YOUR YMCA ACCOUNT PASSWORD

E-mail address verified. You can now continue.

Email Address
Testerymca+2@gmail.com

Change e-mail

Continue **Cancel**

For assistance, [email](#) or call 800-872-9622.
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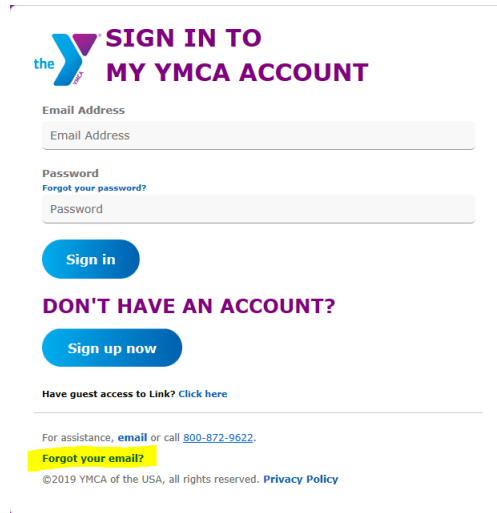


6. The Change Your YMCA Account Password page opens. Enter a new password in the password fields and click the **Continue button**. The password must be 8-16 characters, containing 3 out of 4 of the following:
- Lowercase characters
 - Uppercase characters
 - Digits: 0 - 9
 - Symbols: @ # \$ % ^ & * - _ + = [] { } | \ : , ? / ` ~ " () ;

A screenshot of a web form titled 'CHANGE YOUR YMCA ACCOUNT PASSWORD'. The form includes the YMCA logo, two input fields for 'New Password' and 'Confirm New Password', and two buttons: 'Continue' and 'Cancel'. At the bottom, there is a line of small text: 'For assistance, email or call 800-872-9622. ©2019 YMCA of the USA, all rights reserved. Privacy Policy'.

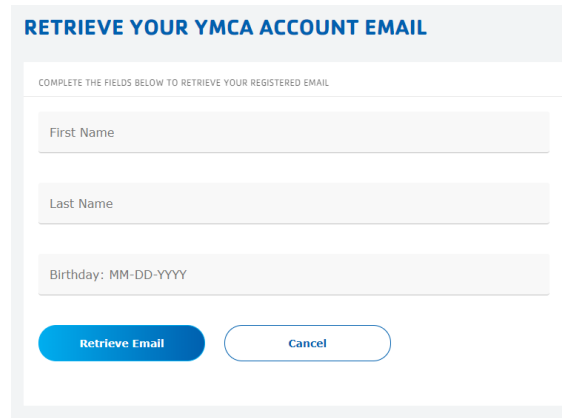
Forgot Your Registered Email

1. Go to the Sign In To My YMCA page via <https://services.ymca.net> and click the **Forgot your email? link**. The Retrieve Your YMCA Account Email page opens.



The screenshot shows the 'SIGN IN TO MY YMCA ACCOUNT' page. It features a logo on the left and a sign-in form on the right. The form includes fields for 'Email Address' and 'Password', with a 'Forgot your password?' link below the password field. There are 'Sign in' and 'Sign up now' buttons. Below the buttons, there is a link for 'Have guest access to Link? Click here' and a 'Forgot your email?' link highlighted in yellow. At the bottom, there is contact information: 'For assistance, email or call 800-872-9622.' and a copyright notice: '©2019 YMCA of the USA, all rights reserved. Privacy Policy'.

2. Enter the personal information associated with your account and click the **Retrieve Email button**.



The screenshot shows the 'RETRIEVE YOUR YMCA ACCOUNT EMAIL' page. It has a title bar and a form area. The form area contains the instruction 'COMPLETE THE FIELDS BELOW TO RETRIEVE YOUR REGISTERED EMAIL' and three input fields: 'First Name', 'Last Name', and 'Birthday: MM-DD-YYYY'. At the bottom of the form, there are two buttons: 'Retrieve Email' and 'Cancel'.

3. If system finds a match, the Your YMCA Account Email Is: page will display. User can click here to sign in now to return to the Sign in to My YMCA Account page and login.



The screenshot shows the 'RETRIEVE YOUR YMCA ACCOUNT EMAIL' page with the results. It displays the text 'YOUR YMCA ACCOUNT EMAIL IS:' followed by the email address 'TESTERYMCA+2@GMAIL.COM'. Below the email address, there is a link that says 'CLICK HERE TO SIGN IN NOW'.